

JOSEPH LAUREN AMBROSIO

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OBJECTIVE:

I am applying for a Front-End Web Developer position in an environment that offers greater challenge and better opportunity where I can exhibit my skills in the field of Web Development to help the company advance efficiently and productively.

EXPERIENCE:

TaskUs, Inc.

Anonas, Quezon City

July 2015 - July 2018

Workforce Analyst /

Email Support Representative

Started by answering emails about customer inquiries, complaints and general information before getting promoted as Workforce Analyst. In charge of day-to-day monitoring of agents productivity. Collects, analyze and interpret data to help drive the business.

iManila, Inc.

Hanston Bldg, Ortigas

2014 – 2015

Technical Support Specialist

Handled web hosting, maintenance of web servers and customer support. Technical support assistance to clients' email accounts and websites.

SKILLS:

- Proficient in Microsoft Office (Word, Powerpoint, Excel, etc.), Google drive, sheets and docs.
- Knowledgeable in handling customer service via email
- Able to comply with clients demand and needs
- Performed static and E-commerce website using HTML5, CSS3, Twitter Bootstrap, JavaScript, jQuery, PHP and Laravel Framework
- Can create and develop responsive websites.
- Knowledgeable in using Git (Gitlab and Github)
- Basic knowledge in Adobe Photoshop
- Exercise emotional intelligence while being a team player
- Decisive and able to apply critical thinking in tight situations
- Fast learner and able to adapt in company policies and abrupt changes

SAMPLE PROJECTS DEVELOPED:

- Developer's Portfolio - <https://josephlaurenambrosio.github.io/portfolio/>
- PalateStudio (Static Website) - <https://josephlaurenambrosio.github.io/csp1-palatestudio/>
- Chumsamutsari (E-Commerce Website) - <https://chumsamutsari.000webhostapp.com/index.php>
- AnswerOnline (using PHP Laravel Framework) - <http://shrouded-mesa-88585.herokuapp.com/index>

EDUCATIONAL ATTAINMENT:

UNIVERSITY OF RIZAL SYSTEM - MORONG

College of Engineering

Morong, Rizal

Bachelor of Science in Computer Engineering

TUITT PHILIPPINES

Web Development Coding Bootcamp

Quezon City

REFERENCE:

Roschelle Del Rosario
Workforce Director
0998 790 9756

Magnolia Samson
Workforce Manager
0917 562 8305

Billy Wilson A. Arante
Instructor
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